THIS FORM IS ONLY FOR USE BY CLIENTS WHOSE POLICY HAS RENEWED/STARTED SINCE 1ST SEPTEMBER 2010.

morganprice international healthcare
global thinking, personal care

CLAIM FORM

To help us provide you with a fast and efficient service, we kindly ask you to note the following:

- A fully completed form will speed up the assessment and payment of your claim. Any claim form which has not been fully and properly completed cannot be processed and will be returned for completion.
- Please complete Sections 1 to 4 of this document and ask your treating doctor to complete Sections 5 and 6. Please note that any fee charged for completing this section is your responsibility.
- Once your claim form has been fully completed you should send it to us together with all supporting information and bills. You have the choice of either:
  1. Scanning these documents and sending them by email to: morganprice@ihs.europ-assistance.com If you choose to do this then please ensure that all documents are clearly scanned – don't forget to scan both sides of a document if appropriate.
  2. Faxing the documents to us on +44 (0) 1444 45 73 56. Please note: If you choose to send your claim to us by email or fax you must still post all of the original documents to us at the address given below.
  3. Posting the original documents to us at Morgan Price Claims, c/o Europ Assistance, International Health Solutions S.A.S., PO Box 637, Haywards Heath, West Sussex RH16 1WR, England, UNITED KINGDOM

  Whichever method you choose to send in your claim, we recommend that you keep copies of all documents that you send to us should you require them at a later date.
- A separate claim form is required for every patient and each medical condition.
- If you know in advance that you are being admitted to hospital on either an in-patient or day-care basis or require transportation then you must obtain our pre-authorisation before incurring any such expenses otherwise if you go ahead without our approval a co-insurance of 20% of the eligible costs incurred will apply to your claim.
- Finally we kindly ask that you complete this form in BLOCK CAPITALS, and remember that you must submit your claim form together with all supporting invoices and documents within 3 months of the treatment date otherwise it will not be considered.

IMPORTANT: IF THIS CLAIM IS A CONTINUATION OF A PREVIOUS CLAIM WITH MORGAN PRICE, OR FOR A CONDITION WHICH YOU HAVE CLAIMED FOR BEFORE, PLEASE TICK HERE [ ] AND PROVIDE DETAILS ON A COVERING SHEET.

1. Policyholder's Details

Policy Number (Must be completed)		Title	
Surname		First Name(s)	
Correspondence Address			
		Postcode	
Phone No. (Daytime)		Phone No. (Evening)	
Mobile No.		Fax	
Email Address			

2. Patient's Details

Title | Surname

First Name(s)

Date of Birth
(dd/mm/yy)

Is this claim related to an accident? Yes No

Is a claim to be made against a third party? Yes No
If Yes, please provide full details below:

Are the expenses recoverable either in whole or in part from any other source or insurance policy? Yes No
Please provide details below:

3. Payment Details

Option 1 Payment to Policyholder/Insured

Payment to be made in: Invoice currency | Other currency (Please specify)

We can settle claims in most major world currencies but in a few cases where we cannot settle in your required currency then we will pay you in the same currency as your premiums are paid. Please indicate your chosen method of payment by ticking the relevant box:

Bank/Wire Transfer Please complete your bank details below

Name of bank account

Account no. / IBAN | Sort/branch code

Swift code | Bank name

Bank address

3. Payment Details (cont.)

Credit Card (Mastercard or VISA only) OR Debit Card ☐ Please complete details below

Card Type ☐ Mastercard ☐ Visa ☐ Debit Card

Card Number ☐☐☐☐ ☐☐☐☐ ☐☐☐☐ ☐☐☐☐

Expiry Date ☐ Month ☐ Year

Cheque OR Foreign Draft ☐

Option 2 Payment to Provider of Medical Services (e.g. Hospital, Specialist, MRI)

Please tick if Direct Billing has been previously agreed with Europ Assistance, International Health Solutions S.A.S ☐

4. Patient Signature and Release

I certify that to the best of my knowledge, this claim form does not contain any false, misleading or incomplete information. I understand that in the event that this claim is found to be fraudulent in whole or in part, the policy will be invalidated and I will be liable for prosecution. In respect of any medical claim, I hereby authorise my general practitioner, health professional or other relevant medical establishment to provide any health details or medical records that may be requested by Morgan Price International Healthcare Ltd, Europ Assistance, International Health Solutions S.A.S., or their appointed representatives.

If a minor was treated, a parent or guardian should sign this section.

Patient signature _____ Date (dd/mm/yy) _____

TO BE COMPLETED BY THE TREATING DOCTOR IN BLOCK CAPITALS:

5. Medical Provider Information

Name of doctor/specialist _____

Qualifications/credentials _____

Name of hospital/clinic _____

Address _____

_____

Post Code _____ Country _____

Phone No. _____ Fax No. _____

Email _____

6. Medical Information

Has Treatment Authorisation been obtained ? ☐ Yes ☐ No
(If Yes, please attach details)

Indicate type of treatment received ? ☐ Elective ☐ Emergency

Indicate type of condition ☐ Acute ☐ Chronic ☐ Acute episode of a chronic condition

Please provide full details of the medical condition requiring treatment, including ICD code/DSM-IV:

On what date did the patient first present these symptoms to you (dd/mm/yy)?

Prior to consulting you, when did the patient first notice signs or symptoms of this medical condition (dd/mm/yy)?

Are you aware of any treatment given for this or any related illness in the past? ☐ Yes ☐ No
If Yes, please give details:

Applicable to physiotherapy/psychotherapy claims only. Please provide full referral details:

Name of referring physician

Telephone number

Date of referral (dd/mm/yy)

Applicable to dental treatment only.

Was the patient suffering from dental pain at the time he/she visited you for treatment? ☐ Yes ☐ No

Doctor's Signature

Date (dd/mm/yy)

STAMP

The confidentiality of patient and member information is of paramount concern to us. Morgan Price International Healthcare Ltd and Europ Assistance, International Health Solutions S.A.S., fully comply with the European Data Protection Legislation and International Medical Confidentiality Guidelines. You have a right to access the personal data that is held about you. You also have the right to request that we amend or delete any information which you believe is inaccurate or out of date.